

CONSUMER ALERT

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Wisconsin Department of Agriculture, Trade & Consumer Protection



Another Utility Bill Email Scam Making the Rounds

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MADISON – That utility bill you received by email for \$500, \$524 or \$524.30? It’s a fake. Delete it and never click the link in the message.

The Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) has received a handful of complaints from consumers who received a fraudulent bill for utility services from “Energy Billing Service” or “Energy Billing System.” The email addresses from which the scams originate are different, but many of the addresses appear to be based overseas. In addition to the complaints received by DATCP, WE Energies informed the agency that more than 50 of its customers have reported similar messages to the company’s call center.

The email messages include a link to “view your most recent bill.” Clicking that link could cause you to accidentally download a malware package or could direct you to a scam website where you are prompted to turn over personal or banking information. As with any other unsolicited email or text message from an unknown source, simply delete it and take no further action.

For additional information or to file a complaint, visit the Consumer Protection Bureau at <http://datcp.wisconsin.gov>, send an e-mail to datcp hotline@wisconsin.gov or call the Consumer Information Hotline toll-free at 1-800-422-7128.

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